

# Telephone-interview contact sheet

Your benefit under your employer's scheme needs medical underwriting before we're able to consider full cover. To start the medical underwriting we need information about your health and pastimes. We appreciate that people are busy and don't want to spend a long time filling out lengthy application forms. To help we can gather medical information through a telephone interview. A written copy of the conversation is then sent to you to check, make any amendments, sign and return. It couldn't be simpler, and often means we can quickly make an underwriting decision without the need for further medical evidence.

We will pass your information to a company called Medical Screening Solutions who will carry out and arrange telephone interviews on our behalf.

You can email or post this contact sheet. See the contact us section for our address.

Scheme/employer's name

Policy number(s)

Date (DD/MM/YYYY)

Surname

Forename(s)

Mr/Mrs/Miss/Ms/Other

Date of birth (DD/MM/YYYY)

Address

Email address

Contact number(s)

			Preferred number (please tick)
Home			
Mobile			
Work			



You will be asked questions on your medical history, lifestyle, travel, occupation and hazardous pursuits. The interview usually takes 30 minutes.

Please provide any information here that would be useful for us to arrange a convenient time for a call to go ahead. If someone else looks after your diary we can contact them directly or if there are days when you are not available, please let us know.

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## Consent to use your information

Protecting your personal information is extremely important to Legal & General. This policy tells you how we collect and process your personal information. Please take a few minutes to read it.

<https://www.legalandgeneral.com/privacy-policy/>

Legal & General take client confidentiality very seriously and follows strict guidelines regarding the medical information they are provided. They have a confidentiality processes in place and all medical information is held securely. Access is limited to authorised individuals who need to see it.

Legal & General sometimes may not be able to offer the cover requested or may postpone or apply terms to that cover. If this is the case, Legal & General will inform your employer directly or through your employer's agent where there is one as soon as possible.

During the telephone-interview, please remember that all the items of information asked for are taken into account when assessing the payment of a benefit claim. Please also remember that if you do not answer the questions fully and accurately, benefit may not be paid.

If Legal & General asks you to attend a medical examination, it may be necessary to share the application information with another company which they have authorised. If a medical examination is needed, that company will make the arrangements for the examination to take place.

### It's important that you read and accept all of the following paragraphs in this consent.

I agree to Legal & General communicating the terms for providing cover to my employer directly, or through my employer's agent. Such communications may include additional terms and confirmation if they relate to an unspecified medical condition or hazardous pursuit, or an exclusion wording.

By signing the below I consent to Legal & General processing my medical and health information that I will provide for this application, so they can assess this application, administer the policy and process a subsequent claim in line with Legal & General's [Privacy Policy](#). I also consent to Legal & General sharing this information, where necessary, with the reinsurers referenced in the Privacy Policy.

Name in  
BLOCK  
CAPITALS

Signature  
(by hand on  
completed,  
printed form)

Date  
(DD/MM/YYYY)

## Contact us



**0345 026 0094**

We may record and monitor calls. Call charges will vary.



**groupprotection.medicalunderwriting@landg.com**



**legalandgeneral.com/employer**



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