

INTRODUCTION

Along with nearly a million other Legal & General customers who hold a savings, pensions, life or with profits policy with us, you'll be receiving an information pack, just like this one, in the post. It includes important news about your policy, which we'd recommend you read carefully.

After much consideration, Legal & General have decided to transfer their traditional insurance-based business to ReAssure Limited. This means we're proposing to transfer your policy along with thousands of others to ReAssure. The planned transfer date is 4th November 2019.

Our letter to you explains the legal process that we'll follow and how your interests are protected, but importantly this means the value of your policy benefits will not change at the date of transfer.

Moreover, we've chosen ReAssure because of our confidence in their decades of experience servicing policies just like yours. With over 2.2 million customers they look after investments of over £39 billion.

MORE DETAIL

Let's take a closer look. **[Gesturing to the pack]**

Your pack consists of two documents; a covering letter and a booklet, your scheme guide.

Customers will receive a personalised, colour-coded cover letter, which will refer you to the exact part of the scheme guide relevant to you, and your policy. **[Close-up of cover letter, with animation]**

On it, we've referenced both the contract name and number of your policy. You'll also find a "Summary of what's happening", giving you the colour codes and "Parts" of the scheme guide relevant to your policy. **[Close-up of example pack]**

Just follow the colour codes shown in your letter and you'll be guided to the relevant information that's applicable to your policy.

So, once you've received your pack in the post, take a few minutes to sit down, and read through it carefully. It's important you understand how you and your policy are affected by the proposed transfer.

There's no need to do anything if you're comfortable with our proposals. But, we've set up a "Policy Transfer Helpline" to assist you with any further questions or concerns.

Remember you have the right to object if you feel you, or your policy, are being adversely affected by the proposed transfer to ReAssure. As our letter explains, we'll pass your objection to the Court for consideration when deciding whether the transfer should go ahead.

You can find our contact details on the front page of the letter or find more information on our website at legalandgeneral.com/policytransfer **[Gesturing to the letter]**

Find out more: legalandgeneral.com/policytransfer

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